



**HORIZON  
LINGUISTIQUE**

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# **WELCOME BOOKLET**



-  **HL French Courses**
-  **Your New Life in France**
-  **The Pink City Guide**

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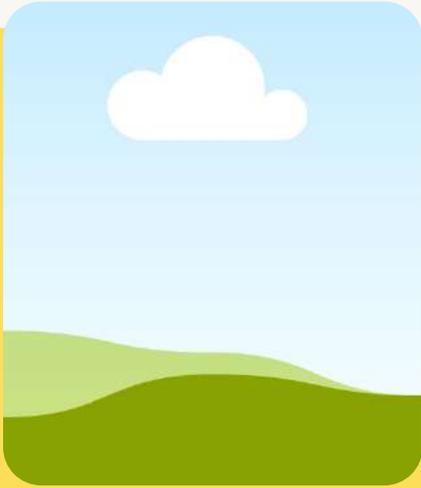
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# HL FRENCH COURSES

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# THE TEAM



**Lakman Mahdi Hassan**  
School President



**Vanina Ramon Jacome**  
Center Manager &  
Co-Founder



**Dorian Saint-Amans**  
Sales Manager



**Charlotte Normand**  
Executive Assistant

Our certified teachers are the pillars of your learning experience. Working closely with the Academic Director, they bring the “Horizon Linguistique” method to life to ensure high-quality support and continuous progress.

# OUR OFFER

## FRENCH COURSES



### Intensive Courses

20 hours per week 

Monday to Friday · 9:00 am – 12:30 pm 



### Evening Courses

4 hours per week 

Monday & Wednesday · 6:30 pm – 8:30 pm 

Tuesday & Thursday · 6:30 pm – 8:30 pm 



### Saturday Courses

4 hours per week 

Saturday · 9:30 am – 1:30 pm 



**Flexible training:** Define your priorities and schedule – we take care of the rest.

## OFFICIAL CERTIFICATIONS

Horizon Linguistique prepares and supports you for success in your exams. Our courses lead to the following certifications:



DELF / DALF : Official state diplomas validating your level of French.



TCF : Test of French Knowledge (General Public, Residency Card, Nationality).



CLOE : Certification of written and oral language skills.

## CULTURAL OUTINGS

Take part in our cultural outings to improve your French while discovering the secrets of the Pink City.

# OUR OFFER



**Baris**

Professeure de FLE



**Lili**

Professeure de FLE

## OUR STUDENTS



**Saturday - FLE A1, A2,B1**

**Students: 7**



**Evening Course - FLE A1,A2,B2**

**Students: 10**



**Private Lessons - FLE**

**Students: 5**



**Intensive Course - B1**

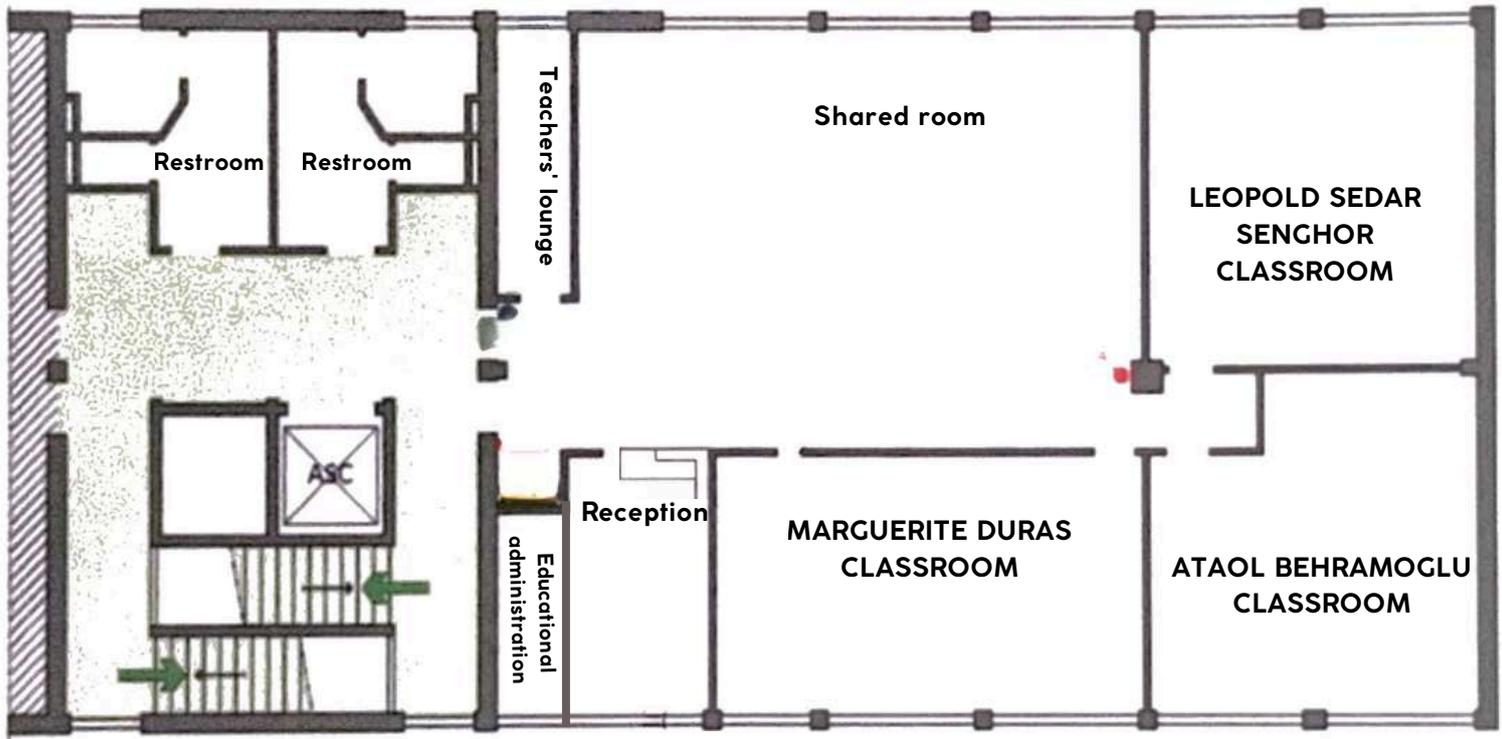
**Students: 12**

## PRICES

Program	Duration	Price (incl. VAT)
FLE Intensive	1 month	€531
FLE Evening or Saturday	1 month	€164
Private Lessons	1 hour	€50

# FACILITIES & SERVICES

## 3rd floor



### WIFI

*Livebox-ABAO\_wifi\_invité  
(Password displayed on-site)*



### Snack Machine

*Available in case you feel hungry.*



### Library

*Teaching resources are available for loan. Contact the Academic Department.*



# FACILITIES & SERVICES

## EATING OUT NEARBY

### RESTAURANTS & SNACK BARS

€10 - 20



Boum Burger - 5 min walk

€10 - 20



Best Of Toulouse - 14 min walk

€20 - 30



Le Bouillon Toulousain - 23 min walk

€10 - 20



Boum Burger - 12 min walk

€10 - 20



Mamy's - 15 min walk

€10 - 20



Sushi Avenue - 18 min walk

### SUPERMARKETS & TAKE-OUT

€1 - 20



Supermarché Soleil - 7 min walk

€1 - 20



Boulangerie L'Épi du Midi - 10 min walk

€1 - 20



Boulangerie de l'hippodrome - 15 min walk

# FACILITIES & SERVICES

## Community

At Horizon Linguistique, learning a language also means sharing moments together.

Throughout the year, we offer:



These moments are opportunities to practice French in a friendly environment and build connections with other learners.



Pour consulter les jours et les horaires, le planning est disponible à l'accueil de notre centre ou sur demande par message ou téléphone.

# CONTACT



+ 33 5 62 76 88 03



contact@horizon-linguistique.fr

## ACCESS AND TRANSPORTATION

📍 2 Chemin du Pigeonnier de la Cépière, 31100 Toulouse

**Linéo Bus L14** – CITÉ SCOLAIRE RIVE GAUCHE stop

**Bus line 18** – CITÉ SCOLAIRE RIVE GAUCHE stop

**Metro line A** – ARÈNES or BASSO CAMBO stop (then bus)

### From Matabiau station:

1. Take Metro line A – towards Basso Cambo.
2. Get off at Arènes stop.
3. Take Bus L14 or 18 – towards Basso Cambo.
4. Get off at Cité Scolaire Rive Gauche stop.



## RECEPTION AND REGISTRATION

**Monday to Friday**

9:00 a.m. to 1:00 p.m. & 2:00 p.m. to 6:00 p.m. ⌚

**Saturday**

9:00 a.m. to 12:00 p.m. ⌚

## ACCESS FOR PEOPLE WITH REDUCED MOBILITY



Our premises are adapted for people with reduced mobility.

## OUR SOCIAL MEDIA



[@horizonlinguistique](https://www.instagram.com/horizonlinguistique)



[@Horizon Linguistique](https://www.facebook.com/HorizonLinguistique)



[@horizonlinguistique](https://www.tiktok.com/@horizonlinguistique)



[@Horizon Linguistique](https://www.linkedin.com/company/HorizonLinguistique)



# YOUR NEW LIFE IN FRANCE

-  **Administrative Procedures** **p.11**
-  **Healthcare** **p.12**
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# ADMINISTRATIVE PROCEDURES



It is recommended that you register your presence in France within a few days of your arrival. To find the contact details for your embassy or consulate, consult the official directory of foreign representations in France.

## EMBASSY AND CONSULATES IN FRANCE



**EU nationals:** valid ID card or passport, no formalities upon arrival.

**Non-EU nationals:** check the requirements on France-Visas : <https://france-visas.gouv.fr/>  
The VLS-TS visa must be validated online after payment of the tax stamp.

More information on Campus France.

## LONG-STAY VISA / STUDENT VISA



If you hold a VLS-TS visa, you must apply for a residence permit one month before it expires. Tax stamps will be required, available online or at tobacconists.

## RESIDENCE PERMIT

# HEALTHCARE



## SOCIAL SECURITY

In France, Social Security covers part of the medical expenses in case of illness, accident, or hospitalization.

If you are enrolled in at least 60 hours of classes per month for a minimum of three months, you are eligible for free French health insurance, without the need for private insurance.

You can register online at [etudiant-etranger.ameli.fr](http://etudiant-etranger.ameli.fr). Once your application has been approved, you will have access to the healthcare system (Vitale card, doctor, reimbursements).



### Stays of less than 90 days

International students staying in France for less than 90 days are not covered by French Social Security. It is therefore recommended that you take out health insurance valid for the entire duration of your stay.

## USEFUL NUMBERS AND CONTACTS – TOULOUSE

- Emergencies: 15 (SAMU) / 112
- Toulouse University Hospital (several hospital sites)
- General practitioners and specialists: by appointment



## MAKE AN APPOINTMENT

The Doctolib app makes it easy to book appointments online and filter healthcare professionals by language spoken.

*Doctolib*

# DAILY LIFE

## TELEPHONY

To call a French number from abroad, dial +33, then enter the number without the initial zero. In Toulouse, landline numbers generally begin with 05 61.

French mobile numbers begin with 06 or 07. Mobile plans in France are affordable and often include generous data packages. If you are staying for several weeks or months, it may be convenient to get a French SIM card. Consider choosing a non-binding plan (no contract commitment).



## BANKING

In France, a single bank card is generally used for both payments and cash withdrawals. It is commonly referred to as a “carte bancaire” or “carte bleue”, even when it is a debit card.

Useful terms:

- ATM: cash machine
- Credit / Debit card: bank card



# DAILY LIFE

## POSTAL SERVICES

To send a letter or parcel in France, the national postal service is **La Poste**.

Toulouse has many post offices throughout the city. To mail your letters, look for the yellow mailboxes, located in the streets and near post offices.



## WATER

When renting accommodation, water consumption is usually billed separately.

In Toulouse, water services are managed by **Eau de Toulouse Métropole**.



## ELECTRICITY

Electricity is not included in most rental properties. There are several electricity suppliers available with whom you can sign up for a contract.



## EMERGENCY NUMBERS



**SAMU** (Medical emergency): 15



**Fire brigade**: 18



**Police**: 17



# THE PINK CITY GUIDE

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# TRANSPORT

## IN TOULOUSE AND THE SURROUNDING AREA



**Tisséo** • Metro, tram, bus

[www.tisseo.fr](http://www.tisseo.fr) | 05 61 41 70 70



**VélôToulouse** • Self-service bike rental

[www.velotoulouse.fr](http://www.velotoulouse.fr)



**Lio Occitanie** • Regional buses and trains

[www.lio-occitanie.fr](http://www.lio-occitanie.fr)

## NATIONAL TRANSPORT



**SNCF** • Trains

[www.sncf-connect.com](http://www.sncf-connect.com) | 3635



**FlixBus** • Long-distance buses

[www.flixbus.fr](http://www.flixbus.fr)



**Ouigo** • Low-cost trains

[www.ouigo.com](http://www.ouigo.com)



**BlaBlaCar** • Carpooling

[www.blablacar.fr](http://www.blablacar.fr)





# SPORTS

## Rugby: A True Culture

In Toulouse, rugby is unquestionably the city's flagship sport. The city lives to the rhythm of matches played by Stade Toulousain, one of the most iconic clubs in Europe. Attending a match or simply enjoying the atmosphere in bars is fully part of the Toulouse experience.

## Mountains Nearby

Located about two hours from the Pyrenees, Toulouse is an excellent starting point for sports getaways. In summer and winter alike, the mountains offer hiking, skiing, snowshoeing, climbing, and white-water sports.

### Easily accessible ski resorts:

- Ax 3 Domaines
- Font-Romeu
- Les Angles
- Saint-Lary-Soulan



## Variety of Activities

The Toulouse region offers a wide range of sports: cycling, trail running, fitness, team sports, as well as mountain activities in the Pyrenees.

Whatever your level, you will easily find an activity suited to your pace.

You're sure to find the activity you're looking for at this link:

<https://data.toulouse-metropole.fr/explore/dataset/annuaire-des-associations-et-clubs-sportifs/table/>

# SPORTS

## Sports by the Sea

### Beaches Near Toulouse

From Toulouse, you can reach several Mediterranean and Atlantic beaches.

- Narbonne-Plage (≈ 1h30)
- Gruissan (≈ 1h30)
- Leucate (≈ 1h40)
- Biarritz (≈ 3h)

These beaches allow you to practice:

- Surf
- Paddleboarding
- Beach volleyball
- Swimming
- Jet skiing



## Team Sports in Toulouse

In addition to rugby, Toulouse offers many team sports:

### Football

- Toulouse Football Club (TFC)

### Basketball

- Toulouse Métropole Basket

### Volleyball

- Spacer's Toulouse Volley

Many amateur clubs and municipal facilities also allow you to practice these sports at all levels.

# CULTURAL LIFE



## MUSEUMS

Toulouse offers a diverse museum scene, accessible year-round.

Several museums are free, including: **Musée Saint-Raymond** (Antiquity), **Musée du Vieux-Toulouse** and **Les Abattoirs** (modern and contemporary art).

The Musée des Augustins, housed in a former convent, stands out for its sculpture and painting collections.



Admission is free for everyone on the first Sunday of each month.

Link to the tourist office: <https://www.toulouse-tourisme.com/>

## FESTIVALS

Toulouse's cultural life is strongly expressed through its many festivals.

**iRio Loeo!** World music festival



Festival dedicated to comedy and live performance



Classical music festival



Major festival founded by rappers Bigflo & Oli



# CULTURAL LIFE

## LIBRARIES

The city has a large network of public libraries and media libraries open to everyone. They offer books, newspapers, films, music, digital resources, and study spaces.

Some media libraries also host exhibitions, conferences, and cultural events throughout the year. More information: [bibliotheque.toulouse.fr](http://bibliotheque.toulouse.fr)

## STAY INFORMED

To keep up with cultural events and discover local tips, several local resources are useful:

**le petit Bulletin**

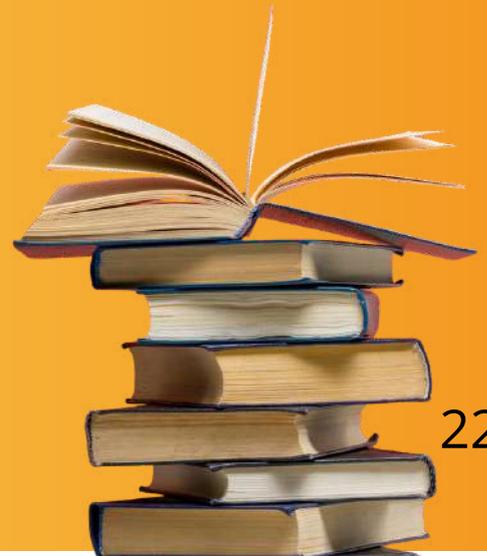
Cultural agenda, concerts, exhibitions

**clutch**

Outings, places, and events not to be missed.

 Local tip: In Toulouse, many events are also discovered through the social media pages of venues, concert bars, and cultural spaces.

**The cultural activities program is available in all libraries or on the Tourist Office website.**



# ACCOMMODATION IN TOULOUSE



Finding accommodation in Toulouse may require some anticipation, especially at the start of the academic year.

Horizon Linguistique students can live in Toulouse or in neighborhoods well served by public transport.

 The training center is located in the Cépière district, accessible by bus and Metro Line A (Arènes station).

## Housing Solutions

### STUDENT RESIDENCES

Furnished studios or rooms, suitable for short- or medium-term stays.

### SHARED ACCOMMODATION

Housing shared with other students or young professionals.

### TEMPORARY ACCOMMODATION

Youth hostels, serviced apartments, or short-term rentals. Ideal for the first few days.

### HOST FAMILY

Accommodation with a French family.

**You may contact us to be accommodated with our partner hosts.**

## Where to Search



Student residences



Shared  
apartments



Private rentals



Crous

## Useful Advice

- Never send money without a signed contract.
- Be cautious of offers that seem too attractive.
- Check access to public transportation.

# GASTRONOMY

## EATING

In Toulouse, cuisine is part of the art of living. Generous, friendly, and rooted in the Southwest, it highlights simple and flavorful products.

Local specialties to try:



Toulouse cassoulet



Toulouse sausage



Duck breast



Fénétra cake



Southwest cheeses

## DRINKING

The Toulouse region benefits from a recognized wine-growing heritage, with several appellations nearby.

Local drinks to discover:



Fronton wines, known for the Négrette grape variety



Southwest wines



Locally brewed craft beers

## MARKETS

In Toulouse, markets are part of everyday life. They are the perfect place to buy fresh, local, seasonal products while enjoying the city's atmosphere.



Victor Hugo Market



Carmes Market



Saint-Cyprien Market

# NEED HELP?

Our team is here to support you throughout your training.

Please do not hesitate to contact us if you encounter any difficulties.

## You can contact us if you have:

- Administrative difficulties
- Housing issues
- Health-related questions
- Personal problems
- Conflict
- An emergency

## Who to Contact

 Email: [contact@horizon-linguistique.fr](mailto:contact@horizon-linguistique.fr)

 Phone: 05 62 76 88 03

## Opening Hours

 Monday to Friday: 9:00 am – 1:00 pm / 2:00 pm – 6:00 pm

 Saturday: 9:00 am – 12:00 pm

## In Case of Immediate Emergency

- SAMU: 15
- Fire Brigade: 18
- European Emergency Number: 112

# **GENERAL TERMS AND CONDITIONS OF SALE**



# 1 COMPANY IDENTIFICATION

Horizon Linguistique

Simplified Joint-Stock Company (SAS) with share capital in force

Registered office: 2 chemin du Pigeonnier de la Cépière – 31100 Toulouse – France

SIRET : 914 239 066 00014

R.C.S. Toulouse

Training activity registration number: 914 239 066

Hereinafter referred to as “HL”.

## 2 PURPOSE OF THE GENERAL TERMS AND CONDITIONS

These General Terms and Conditions (GTC) govern the contractual relationship between HL and any individual acting for non-professional purposes (hereinafter referred to as “the Learner”).

They apply to the following services:

- In-person courses
- Online courses
- E-learning
- Group or individual lessons
- Standard or tailor-made training programs
- Language stays
- Training programs eligible for CPF funding

## 3 FORMATION OF THE CONTRACT

The contract is formed upon signature of the training agreement by the Learner.

HL reserves the right to refuse registration for legitimate reasons (insufficient level, prior incompatible behavior, failure to meet technical or administrative prerequisites).

# 4 PRICES

Prices are expressed:

- Either inclusive of all taxes (VAT included),
- Or exclusive of VAT plus applicable VAT where relevant.

The price is fixed upon signature.

Any modification of the selected program requested by the Learner shall be subject to a written amendment.

# 5 PAYMENT TERMS

## 5.1 Available Payment Methods

- Full payment
- Installment payment according to the agreed schedule
- CPF funding
- Transitional payment pending CPF activation

If CPF funding is activated subsequently, HL will reimburse the amounts advanced within the limits of the funding actually granted.

In the event of definitive refusal of funding by the financing body, the Learner remains personally liable for the sums due.

## 5.2 Late Payment

In the event of late payment:

- Immediate suspension of access to courses
- Possible termination after formal notice remains without effect
- All outstanding amounts become immediately payable

Installments already due remain payable to HL.

# 6 RIGHT OF WITHDRAWAL

In accordance with Articles L221-18 et seq. of the French Consumer Code:

The Learner has a period of 14 calendar days from the date of signature of the contract to exercise the right of withdrawal.

If the Learner expressly requests early commencement of the training during this period:

- Payment will be due for services actually provided up to the withdrawal date
- This amount is calculated on a pro rata basis

# 7 CANCELLATION BY THE LEARNER

## 7.1 Before the Start of Training

Cancellation free of charge.

## 7.2 After the Start of Training

In the event of early termination by the Learner outside cases of force majeure:

The Learner shall remain liable for:

1. The hours already completed
2. A contractual indemnity corresponding to 20% of the amount of the remaining hours to be delivered

This indemnity is justified by:

- Mobilization of teaching resources
- Reservation of time slots
- Disruption of scheduling

It does not constitute an excessive penalty clause but a proportionate compensatory indemnity.

# 8 ABSENCES

Hours are deducted from the contractual volume except:

- In case of absence justified by a medical certificate or force majeure
- Subject to prior written notification

When replay access is available, the hour is considered consumed.

Unjustified absences are not eligible for reimbursement.

# 9 CANCELLATION BY HL

HL may cancel or suspend training in the event of:

- Insufficient enrollment
  - Minimum 5 participants for in-person courses
  - Minimum 3 participants for online courses
- Major technical failure
- Force majeure

HL will primarily offer:

- Postponement
- Change of group
- Conversion to individual lessons (with price adjustment if necessary)

If performance becomes totally impossible, the amounts corresponding to services not delivered will be refunded.

# 10 CONDUCT & EXCLUSION

HL reserves the right to exclude a Learner in the event of behavior that disrupts the proper functioning of the training, endangers individuals, or contradicts the institution's values.

In the event of exclusion for serious misconduct, no refund shall be due.

# 11 **FORCE MAJEURE**

Force majeure refers to any external, unforeseeable, and irresistible event as defined by Article 1218 of the French Civil Code.

In such cases:

- HL may suspend or adapt the training
- Online transition may be proposed
- No damages may be claimed

Services already provided remain payable.

# 12 **CANCELLATION BY HL**

HL is bound by an obligation of means.

HL shall not be held liable for:

- Failure to pass examinations
- Failure to reach a specific language level
- Technical failures of the Learner's equipment or connection
- Interruptions related to third-party platforms

HL's total liability is capped at the amount actually paid by the Learner.

No compensation may exceed this amount, except in cases of gross negligence or willful misconduct.

# 13 **LANGUAGE STAYS & ACCOMMODATION**

When HL offers accommodation, it acts solely as an intermediary.

Accommodation partners remain legally responsible for their services.

In the event of difficulty:

- The Learner shall inform HL without delay
- HL will intervene with the partner
- A reasonable solution will be sought

HL shall not be held liable for damage caused by third parties.

## 14 INTELLECTUAL PROPERTY

Teaching materials provided as part of the training remain the exclusive property of HL.

Any reproduction, distribution, or use without prior written authorization is prohibited.

## 15 INSURANCE

The Learner undertakes to have insurance covering:

- Civil liability
- Medical expenses
- Stay cancellation

HL may request proof of insurance.

## 16 PERSONAL DATA MEDIATION

Personal data is processed in accordance with the General Data Protection Regulation (GDPR).

## 17 MEDIATION

In accordance with Articles L612-1 et seq. of the French Consumer Code:

In the event of an unresolved dispute, the Learner may refer the matter free of charge to a consumer mediator.

# 18 APPLICABLE LAW AND JURISDICTION

The contract is governed by French law.

Any dispute shall fall under the jurisdiction of the competent courts of Toulouse.

# 19 CENTRE CLOSING DATES, PUBLIC HOLIDAYS AND ASSOCIATED PRICING TERMS

Centre closure dates:

- Closed during the Christmas holidays: all classes are postponed.
- Public holidays: the missed session will be deducted from the invoice or carried over to the end of the contract where possible.

Closed on the following public holidays: 6 April 2026; 26 May 2026; 8 May 2026; 14 May 2026; 25 May 2026; 14 July 2026; 15 August 2026; 1 November 2026; 11 November 2026; 25 December 2026